

# ONCOLOGY CARE MODEL

## Program Overview

Medicare is working to improve how patients receive medical care. For cancer care, the Oncology Care Model (OCM) is a new approach to be used in doctors' offices treating cancer patients. The goal of the OCM is to provide higher quality, more coordinated cancer care at a lower cost to patients and Medicare.

### Virginia Oncology Associates

Our office, along with other practices in The US Oncology Network, was selected to participate in this new Oncology Care Model. We are making improvements focused on increasing the quality of your care - leading to better results, while lowering your healthcare costs.

### What you can expect

- A team of people dedicated to helping you in your cancer care journey.
- Shared decision making that includes input from you - our patient - on your wishes, desires and values.
- A written treatment plan to help you understand your diagnosis, prognosis and treatment options.
- Symptom management with help and instructions on when to call the office.
- We will be providing you with a letter from Medicare with additional details about the program. Please be sure to read this letter thoroughly and let us know if you have any questions.

### What you can do to engage in your care

- Ask your care team questions. Your care team will often consist of your physician, nurse practitioner or physician assistant, nurse, medical assistant and the office staff; all of them are here to help you. If you have a question, ask us!
- Talk to your care team about your values, wishes, desires and concerns.
- Our care team can often help with managing your symptoms. Be sure to talk to your care team about your symptoms and ask when you should call the clinic versus going to the emergency room.

### How does your feedback help?

From time to time, we may ask for your feedback about the care and support we are providing. We believe it is our collective responsibility to improve oncology care together. We appreciate your valuable feedback that helps our team at Virginia Oncology Associates deliver the best care to our patients.

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